

Today's Date:			l
	month	l dav l	vear

IDENTIFYING INFORMATION

Child Information						
Name:		DOB:/	' <i> </i>	Phone:		
Address:						
Social Security #:	Sex:	Height:	Feet	Inche	es Weight:	lbs.
Parent Information						
Mother's Name:				I	Home Phone:	
Cell phone:						
Address:		City:		State:	Zip:	_
Father's Name: Cell phone:			Home Phor	ne:		
Cell phone:	Work Phone: _		_ Other:			
Address:		City:		State:	Zip:	_
Name of Person Completing th	nis Form:			Relationship	to applicant:	
Phone:						
		FAMILY INFO	RMATION			
Mother's Name:						
Father's Name:						
Marital Status: Married If Divorced: Who has physical	Divorced	•	_		Full or Joint?	
Mother: Remarried Step-Father's Name:	Cohabitating					
Father: Remarried Step-Mother's Name:	_	_				
Siblings: Please list all siblings						
Name		Relationship		Age 	Living at Home?	



Name		Relation		ge 	
				E INFORMATION	
Client primary language:					
Parent primary language: Primary language spoken at ho					
Timary language spoken at not	iic				
				NOSTIC INFORMATION	
Please list your child's current a					
Current Primary Diagnosis:					
Current Secondary Diagnosis: _					
Other Current Diagnoses:					
Past Diagnoses:					
Contact information of doctory	clinic wn	iere ch	iid was eva	iuated:	
Does your child have any of the	e follow	ing? (C	heck all tha	at apply)	
	Yes	No	Don't		Describe
			Know		
Seizures					
Visual Impairment					
Hearing Problems					
Special Diet					
Food Allergies					
Other Impairment (describe)					
Please list any serious illnesses,	injuries	, hospi	talizations,	or special conditions:	
Are your child's immunizations Medications:	up to da	ate?	Yes	No	
Current Medications		Dosa	ige	Schedule	Reason Prescribed
Carrent Medications		2030	15°	Scriedule	incuson riescribeu



Name of Child's Physician(s):			
Physician's Address:	Phon	e:	Fax:
Other information:			
	EDUCATIONAL IN	NEODMATION	
Does your child currently receive any spe	EDUCATIONAL IN		No
Services child receives (include school-ba			
(
Current teachers/daycare providers:		Grade:	School:
Please list any concerns your child's teac	her has about him/he	r:	
	OTHER SE	RVICES	
Does your child receive therapy or other			ise list the service provider:
Occupational Therapy: Yo	•	•	
Physical Therapy: You	es No	Provider:	
Speech Therapy:			
	es No		
Other:		Provider:	
	BEHAVIOR	<u>STATUS</u>	
Please check all that apply:			
Communication:	,		
			es not babble or make speech sounds)
\Box 1 to 2 discernible speech soun)
\square 3 to 5 discernible speech soun	•		
☐ Babble consisting of 5+ speech	າ sounds (list at least ຄ	6 sounds:	
\square Can say at least 10 words (list	common words or ap	proximations used	l:
<u></u>			
\Box Echolalia (repetitive)			
\square Uses words or short phrases to	o communicate wants	s and needs or labe	el
☐ Primary mode of communicat	ion is sign language. A	approximate numb	er of signs
☐ Primary mode of communicat	ion is PECS. Approxim	ate number of PEC	CS
☐ Primary mode of communicat	ion is technological de	evice (such as Dyna	avox, i-Pad app, etc.) Please specify
device:	_	,	, , , , , , , , , , , , , , , , , , , ,
Motor or Vocal Self-Stimulatory Behavior	rs (examples: making	noises/repetitive p	hrases, hand flapping, spinning, rocking
mouthing, jumping):			
\square Motor self-stimulatory behavi	ors occur in most all s	ettings, including	during interactions with others
\square Vocal self-stimulatory behavio	ors occur in most all se	ettings, including d	uring interactions with others
☐ Motor self-stimulatory behavi	ors occur primarily wh	nen the child is not	t engaged by another person



	□Vocal self-stimulatory behaviors occur primarily when the child is not engaged by another person
	□Does not engage in motor or vocal self-stimulatory behaviors
Aggressic	on to Self:
	□ times per day times per week
	occurs only at school occurs only at home occurs in all environments
	☐Self-injurious behaviors cause injury such as bleeding or bruising
	☐Self-injurious behavior causes redness that does not bruise
	☐Self-injurious behavior occurs at low frequency that does not cause injury
	□Does not engage in self-injurious behaviors
Aggressic	on to Others:
	times per day times per week
	occurs only at school occurs only at home occurs in all environments
	occurs towards adults only occurs towards children only occurs to children and/or adults
	□Physically aggressive behaviors against others cause bleeding or bruising
	\sqsupset Physically aggressive behaviors against others cause redness that does not bruise
	□Physically aggressive behaviors against others occur at a low frequency that does not cause injury
	□Does not engage in aggression to others
Exhibits a	any of the Following:
	Aggression to environment/property, such as throwing/turning over furniture, destroying materials, etc.
	If yes, times per day, per week
	\square Responds to sudden environmental changes (example: loud noises, presence/absence of people).
	If yes, list triggers: times per day, per week ☐ Pica (ingestion of inedible substances). If yes, times per day, per week
	□Pica (ingestion of inedible substances). If yes, times per day, per week List examples of items ingested:
	□Unauthorized departure. If yes, times per day, per week
	In what situations is this most likely?
	□Verbal aggression. If yes, times per day, per week
	□Spitting. If yes, times per day, per week
	\square Inappropriate sexual behaviors (\square touching self \square touching others). If yes, times per day, per week
	□Non-compliance. If yes, times per day, per week
	□Theft. If yes, times per day, per week
	□Other:
_	
_	

ADAPTIVE BEHAVIOR

Please tell us about the child's level of independence with the following skills:

Self-Help Skill	Independent	Verbal or Visual Prompts	Physical Assistance
Toileting			
Dressing			
Eating			
Bathing			
Grooming			
Self-Administration of Medication			



BILLING INFORMATION

PLEASE ATTACH FRONT/BACK COPY OF INSURANCE CARD Name of Third Party Coverage: _____ _____ Phone #: _____ Address: Policy #: _____ Place of Employment: _____ _____ Effective Date: ___/___ Group #: __ Type of Plan: □ Commercial (Group Plan) □ HMO □ PPO □ Medicaid □ Medicaid HMO □ Medicare □ Medicare Supplement □ Other: **CONSENT TO BILL INSURANCE PLAN(S)** My signature below indicates that: □ I give permission for Wedgwood Christian Services to bill my insurance company for covered services; and to exchange information necessary to secure payment for these services. Such necessary information may include my child's diagnosis, service dates, types of services and other information related to Wedgwood's services necessary to process claims. □ I understand that if an insurance payment is made directly to me for Wedgwood's services, I am responsible for paying Wedgwood from that money. Failure to do so can constitute insurance fraud. □ I will notify Wedgwood of any changes to my child's health insurance coverage, as well as any denial information. □ I understand that I am responsible for any balance that my insurance company does not authorize for payment, including by an insurance company with whom Wedgwood is out-of-network Signature of Parent/Guardian Date Printed Name of Parent/Guardian Signature of Wedgwood Designee Date Child(ren)'s Name(s) Attach photocopy of back of insurance card here Attach photocopy of front of insurance card here



EMERGENCY CLIENT INFORMATION

Client Name:	D.O.B.:	
Address:		
		_
Phone #:	Alt. Phone #:	
<u>IN CASE</u>	OF AN EMERGENCY PLEASE CONTACT	
Primary contact:	Relationship:	
Phone #:	Alt. Phone #:	
Secondary contact:	Relationship:	
Phone #:	Alt. Phone #:	
Hospital Preference:		
Additional information that may be helpful in	n the event of an emergency (Ex: Allergies or other medical concerns):	
Signature of Parent/Guardian	Date	
Wedgwood Representative Signature	Date	



CONSENT FOR OTHERS TO PICK UP CHILD/RECEIVE INFORMATION ABOUT CHILD'S DAY

Please note: Visitors may be asked to show identification

Client's Name:	DC	DB:
The following individuals may visit my ch to his/her treatment that day:	ild at the ACCD in my absence and m	nay be given information related
First & Last Name; Relation to Child	May take child from the ACCD	May be told about client's day
	□Yes □No	□Yes □No
	□Yes □No	□Yes □No
	□Yes □No	□Yes □No
	Yes □No	□Yes □No
	Yes □No	□Yes □No
	Yes □No	□Yes □No
	Yes □No	□Yes □No
	□Yes □No	□Yes □No
Parent/Guardian Signature		Date
Parent/Guardian Name (Please print)		



DOCUMENTATION OF DIAGNOSTIC EVALUATION AND INDIVIDUALIZED EDUCATION PLAN (IEP)

Please attach documentation of your child's diagnosis as it was given by a physician, psychiatrist, psychologist, or other qualified professional. Please provide the entire diagnostic report, including the assessment measures used and results for each assessment or test. This is required before your intake packet can be processed. Also include copy of most recent IEP, if applicable. When completed, the entire intake packet with documentation should be sent to:

Postal Mail: **Autism Center for Child Development** Wedgwood Christian Services 3300 36th St SE Grand Rapids, MI 49512 Fax: **Attention: Autism Center for Child Development** (616)808-3916 E-mail: (please scan intake paperwork and diagnostic report and attach documents to e-mail) Subject Line: Intake Packet for Autism Center for Child Development Jvandyke2@wedgwood.org (Jessica Van Dyke) Drop off in person at our physical address: 1260 Ekhart St. SE **Grand Rapids, MI 49503 NOTICE OF INTERPRETATION SERVICES** □ I speak limited English. I need competent language assistance in ______ to have full and effective access to your services.

☐ I am fluent in English. I do not need language assistance.



OUTPATIENT FINANCIAL AGREEMENT

Client:	Parent/Gua	rdian:		Date:	Time:
You are responsible for to contract with your insurance insurance policy. The exception to this policy masterCard is expected at	ance company. You are stimated client portion ust be arranged in advan	e also respo for your se nce with a m	nsible for the cost of ssion is payable at ember of the billing s	of any service the time of e taff. Payment	s not covered by your ach appointment. Any by cash, check, Visa or
Please remember that your insurance claims on your pays and deductibles. As office directly and seeking please let us know. We wanted	behalf; however, the fine parated or divorced parage reimbursement, if ne	nal responsil rent who bri cessary, fron	oility for all charges ranges a child for treatment.	emains with tent will be res	he client, including co- ponsible for paying our
We will do our best to ap you receive.	proximate your charges	before your	visit; however, fees	ary according	to the type of services
Be sure to call your insurate be covered by insurance. and client/doctor, client/t accordingly.	There are additional ch	arges for ps	ychological testing ar	nd some telep	hone work (emergency
Prompt and consistent pa or more and/or you hav Services will resume once any new charges.	e not made the payme	nts for 4 or	more sessions, serv	vices will be t	emporarily suspended.
We want to work closely productive as possible. change in insurance cover becomes an additional ca	If your personal circum rage, please contact our	stances char	nge in a way that af	fects your abi	lity to pay, including a
I have read and underst Services to release to my or my minor child.	•	•			•
I hereby authorize the paresponsible for charges n	-	-	wood Christian Serv	ices and unde	rstand I am financially
Client/Person Assuming Resi	oonsibility for Charges	Date	Wedgwood Represer	ntative	Date



CONSENT FOR TREATMENT

Parent/Guardian: ______ Date: _____ Time: ____

1.	I have come to Wedgwood for evaluation, treatment, and/or referral. I understand that these services may be provided by social workers, psychologists, psychiatrists, behavior analysts, behavioral technicians, and other mental health professionals. I understand that Wedgwood provides Person-Centered Planning in that I participate in my/my child's goals and treatment.
2.	I am aware that some people may not benefit from mental health services. I acknowledge that no guarantees have been made to me as to the results of services and treatment provided by Wedgwood.
3.	I am aware that, depending on the requirements of my insurer or referral source, information about the services received may be accessible in a computerized information system at times by providers of other services I/my child am/is authorized to receive.
4.	I understand that I may ask questions about the risks and benefits of any treatment procedures, and/or medications prescribed to me/my child.
5.	I am aware that Wedgwood is a faith-based organization, and that I have the right to seek alternative services.
6.	I understand that my consent for treatment is freely given and I may discontinue treatment at any time, but there may be risks involved and I will discuss it with my/my child's therapist or doctor.

7. I consent to use and disclosure of the protected health information about myself or my child or ward for treatment, payment and health care operations as described in the Notice of Privacy Practices. This means that information about me or my child/ward's health will be used by Wedgwood or disclosed to other people or organizations wherever needed to provide treatment to me or my child/ward or arrange for treatment by another health care provider, arrange payment for services to me or my child/ward, operate the business of Wedgwood, and to enable other health care organizations that provide treatment to me or my child/ward or pay for services for me or my child/ward, to review the quality and appropriateness of care I or my child/ward receives and conduct other health care operations.

I understand that information disclosed pursuant to this consent may be re-disclosed by the recipient of information.

I understand that I may revoke this consent at any time.



NOTICE OF RECIPIENT RIGHTS

- 1. I understand that I have certain rights as a recipient of services of Wedgwood Christian Services, including the right to a second opinion if I disagree with treatment recommendations that result from my/ my child's clinical evaluation. I have received a) a recipient rights booklet, and b) a local appeals form.
- 2. Information may be released to proper authorities if it is necessary to keep others or myself/my child from being harmed. This includes abuse, neglect, exploitation, and endangerment.
- 3. I understand that I may contact the Client Rights Advisor at Wedgwood, or the Recipient Rights officer of my county's Community Mental Health office.

Signature:	Date
Client/Legal Guardian or Custodial Parer	nt of minor client
Signature:	Date
Wedgwood Representative	



ATTENDANCE POLICY AND PARTICIPATION EXPECTATIONS

Treatment Approach and Regular Attendance

The Autism Center for Child Development (ACCD) employs a research-supported approach to early intensive behavioral intervention. Upon referral, we typically conduct an intake evaluation and 1-2 additional assessment sessions. If we agree to continue with enrollment into the ACCD, regular attendance is very important. If you are unable, for any reason, to attend regularly we may choose to discontinue treatment. If treatment is ended prematurely, for any reason, we will work with you to find treatment alternatives as needed.

Expectations

If you agree to enroll your child in the ACCD, you will be asked to help implement the strategies used in the ACCD at home. This is to help assure that the skills will transfer to the home and community environments. Parents/guardians are expected to participate in one home visit and at least one session observation per quarter (approximately once every 3 months). Parents are also expected to attend treatment planning meetings with the supervisor regularly to discuss their child's individual program.

Parents are expected to foster their child's independence at all times; for example, having the child walk into the building, carry his/her own bag, and open the door. Parents are also expected to continue using the teaching strategies in the home and community environments, in order to facilitate generalization of skills.

Clients are expected to attend all scheduled sessions. Please call the clinic ahead of time if your child will not be attending (see Cancellation Policy on the next page). If a client misses sessions without notice, he or she may be terminated from services and referred to other agencies. If sessions are cancelled frequently, the client may be terminated from services and referred to other agencies, at the discretion of the ACCD.

Parents will be asked to supply the following items to daily sessions:

- Change of clothes
 - Closed Toe shoes
- Diapers (if needed)
- Wipes
- Water bottle/cup to have beverages drank throughout the day with child's initials clearly printed
- Healthy lunch, including a drink (if child's session occurs over the lunch hour)
 - Food must be cut up and ready to eat; please cut food length wise to avoid choking hazards
 - o Silverware, plates, and cups that are needed for lunch
- Other necessary care items your child may need



CANCELLATION POLICY

Policy

- Advanced notice must be given for planned absences. If you or your child will miss therapy or appointments due
 to vacation, doctor's appointments, special events, or any other non-emergency reason, it is important you let
 us know ahead of time. This includes parent/guardian appointments such as session observations, home
 trainings, treatment planning meetings, etc. Except in cases of emergency, at least 48 hours' notice is required
 for all cancelled appointments.
- In the case of illness, 1 hour notice is expected (24 hours' notice is preferred) for all cancellations.
- If you cancel or alter sessions less than 48 hours prior to the scheduled time 3 or more times in any 60-day period for any reason, your child's services will be placed on probation for 30 days (see below).
- If you or your child do not attend a session and no notice is provided by ½ hour past the scheduled start time ("No call/no show"), you will receive a warning. If it occurs again, your child's services will be placed on probation for 30 days.
- If your child does not arrive on time for the scheduled therapy session, that day's session will be canceled and the therapist will be sent home at 30 minutes past the scheduled start time. We cannot accommodate floating arrival times. If this occurs more than 3 times in any 30-day period, your child's services will be placed on probation for 30 days.
- If you or your child is more than 15 minutes late (for arrival or pick up) for a scheduled appointment or therapy session three or more times in any 30-day period, your child's services will be placed on probation for 30 days.
- You and your child must obtain 80% attendance over 30 days to therapy sessions and appointments with your BCBA. If you and your child's attendance drop below 80% your child's services will be placed on probation for 30 days. We may make exceptions for preapproved family vacations and serious illness, with a doctor's note, at discretion of the ACCD.

Probation Status

- Probation status lasts 30 days. If the following criteria are met during probation, probationary status will be removed and services will continue.
 - You and your child arrive on time (that is, before the session start time) for 90% of sessions and appointments
 - Your child is picked up on time (that is, parent arrives before the scheduled end of session) for 90% of sessions
 - o You and your child have zero "No call/no shows" for sessions and appointments
 - You and your child have zero late cancellations (that is, altering the session less than 48 hours prior to the scheduled start time)
 - You and your child with attend 80% or more of therapy sessions, and appointments
- If these criteria are not met during the probationary period, services may be discontinued so another child waiting for services may receive treatment.
- If your child's services are placed on probation three or more times in a 12-month period, services may be discontinued so another child waiting for services may receive treatment.



Procedures

- Provide at least 48 hours' notice for planned absences from treatment. Planned absences may be scheduled up to one year ahead of time please let us know as soon as possible when you know your child will not be in attendance for a scheduled session.
- Call as soon as you decide not to bring your child to session due to sudden illness or urgent need (1 hour notice is expected). Please call (616) 965-3492 and leave a message on the office voicemail if you call before or after ACCD center hours..
- ALL schedule changes (cancellations, vacations, illness, delays, appointments, etc.) must be communicated directly by the parent to the ACCD Department Assistant, <u>by phone</u>. To make a change to your child's schedule, please call (616) 965-3492. You may leave a voicemail.
- Changes cannot be made by telling a therapist at pick up or drop off.
- If you need to make an adjustment to a previous cancellation (for example, you were planning to go out of town but your trip was rescheduled), please contact the ACCD Department Assistant right away. We will make every effort to reinstate the session, but please understand that this may not always be possible due to other children's and therapists' schedules.

Rationale

Therapists are scheduled 1:1 to work with your child. Because of how services are billed, if your child does not attend a session, the therapist must be sent home and does not get paid. Therapists depend on consistent work to pay their bills, schedule child care, and carry health insurance. Additionally, ensuring a consistent work schedule reduces turnover of therapists, thereby increasing consistency for your child.

Many limited resources go into providing 1:1 therapy. You might be surprised to learn that it costs more than \$150 per hour to provide these services to your child. Please keep this in mind when scheduling appointments, vacations, and other events that may interfere with your child's therapy.

<u>Acknowledgement</u>

I have read and understand the above cancellation policy.				
Parent/Guardian Name				
Parent/Guardian Signature	Date			
Child's Name				



GROUPING PRACTICES

As we are committed to keeping you informed of practices used in your child's therapy, we would like to inform you that we are now occasionally providing ABA therapy sessions where some of our clients are "grouped" meaning 2 clients are receiving ABA therapy from 1 staff for a portion of the day. We group clients for whom it is clinically appropriate for the following reasons: to increase opportunities for social skills, practice group instruction, practice flexibility, increase independent play skills, or to tolerate diverted attention from adults. Grouping allows us to address some client needs that are difficult to address in 1:1 therapy. We will choose to group clients either if we deem it to be a necessary treatment for a client or if we do not have staff available to provide 1:1 staffing for all clients and deem that we have clients in the center that day for whom grouped therapy would be clinically beneficial. Please note that, unless deemed clinically necessary, clients who are grouped are only grouped during part or some of their ABA sessions and receive 1:1 therapy the rest of the time to work on goals that are best achieved through individual rather than group instruction. Please note that if it is not deemed clinically appropriate or safe to group a client, they will receive only 1:1 therapy. If you have questions, please contact your child's clinician (BCBA).



Participation Consent

Research

Data from the ACCD may be presented as clinical research in professional lectures, conferences, events, or journals. In the case that the data are presented, your child's personal information (e.g., name) will be de-identified from his/her data. You also may be contacted to participate in research studies if these opportunities become available. Your consent to participate in research will be documented and reviewed in a separate consent form and will not affect your enrollment or services provided to your child.

Confidentiality

There will be up to 10 children attending therapy in the same classroom at the same time. All the participants will be identified with each other by first name only. Supervisory and direct-care staff will keep the information about the other clients confidential. Because of the nature of working in a classroom setting, we cannot guarantee that information exchanged during treatment sessions will be protected from peers or parents during observation. It is important to remember that the purpose of early intervention is not to discuss or address sensitive issues, but rather skill acquisition for skills not yet exhibited and skill deceleration for any problematic behaviors. Do not hesitate to ask any questions about the therapy. We appreciate your cooperation very much and hope that your child will participate in the program.



POLICY FOR MANAGING INAPPROPRIATE BEHAVIOR

Inappropriate behavior such as screaming, throwing a tantrum, refusing to comply with instructions, running away, engaging in self-stimulatory behavior, and hitting often draw attention to the child with autism spectrum disorder. They also interfere significantly with learning. Challenging behavior must be addressed in order to prepare the child to maximize his/her opportunities for learning and socialization in a mainstream placement. The Autism Center for Child Development focuses on positive reinforcement. The following techniques, in accordance with the principles of Applied Behavior Analysis (ABA), are employed to increase desirable behavior and reduce unwanted behavior.

- Social stories to explain visually what is required of the student
- Breaking the task down to ensure success
- Rearranging the work area to promote attention to task and reduce distractions
- Mixing harder tasks with easier tasks
- Redirecting back to task using various prompts
- Using momentum drills to re-focus student
- Reinforcing alternative behavior while ignoring inappropriate behavior
- Working through the task when the child cries or tantrums, giving no attention to problem behavior.

Note: If the child continues to display dangerous behavior:

Immobilization – holding the child so staff/students cannot be hurt and using momentum drills to get child to respond, then returning to original task.

Parents are requested to read and sign this form to acknowledge that they understand the behavior management practices carried out in the Autism Center for Child Development. If your child requires Immobilization, you will be notified and an individualized behavior plan will be developed in consultation with you.

I have read the above and agree to the implementation of the appropriate behavior management strategies to be implemented with my child as outlined.

Child's Name	_
Parent/Guardian Signature	Date
Parent/Guardian Printed Name	



CONSENT FOR ADMINISTRATION OF MEDICATION

I, parent/legal guardian of the below named child, authorize trained staff members of Wedgwood Christian Services to monitor and administer medication(s) per my written directions. It is my responsibility to notify the staff, in writing, of any changes in medications, dosages, administration times, or procedures. Medications: I parent/legal guardian of the below named child, authorize the staff of Wedgwood Christian Services to act in my behalf in case of accident, injury or illness when immediate medical or surgical care is needed. Medical Responsibility: I further agree to assume financial responsibility in the event of accident, injury or illness of my child while in the care of Wedgwood Christian Services. If I cannot be reached, I hereby give permission to staff members of Wedgwood Christian Services to sign hospital operative permits for my child for such operations or dental procedures as are considered critically necessary by medical judgment, including administration of anesthesia. Signature of Parent/Guardian Date Printed Name of Parent/Guardian Signature of Wedgwood Designee Date Child's Name MEDICAL EMERGENCY TREATMENT AND TRANSPORTATION RELEASE Wedgwood Christian Services has my permission to arrange for medical care and/or transport my child in case of an emergency. I hereby agree to indemnify and hold harmless Wedgwood Christian Services and its agents, employees, or contractors, whether paid or volunteer, against any claims which may arise from any injury that occurs during transportation. Signature of Parent/Guardian Date

Printed Name of Parent/Guardian



E-MAIL CONSENT TO COMMUNICATE WITH HEALTH CARE PROVIDERS

I request to communicate with my child's health care provider (s) using electronic mail. I realize that the following risks and benefits apply.

RISKS:				
The confidentiality of e-mail communication cannot be assured.				
□ E-mail communication may be viewed by third parties.				
☐ E-mail is sent across an open computer network and is generally unencrypted. It is thus accessible to prying The eyes similar to a postcard.				
☐ E-mail sent using an employer's e-mail system could legally be read by the employer.				
☐ The biggest threat to the confidentiality of e-mail is not hackers intercepting messages, but messages that are				
mis-addresses, mistakenly forwarded to others, or are read using shared e-mail accounts or on computer				
screens when one forgets to log-off.				
BENEFITS:				
☐ Use of e-mail may eliminate "telephone tag" between patient and health care provider.				
□ Non-urgent messages and questions may be communicated with less interruption than by phone.				
□ E-mail allows a written record of communication which can be a useful reference.				
GUIDELINES FOR E-MAIL COMMUNICATION:				
Appropriate uses of e-mail for medical communication include:				
□ Address and telephone numbers of referring facilities;				
□ Test results with interpretation and recommendation;				
□ Medication instructions and refill information;				
□ Before-admission and after-discharge instructions;				
□ Patient education;				
□ Questions and answers about issues discussed during a previous visit;				
□ Questions and answers about new symptoms by an established patient;				
□ Verification of future appointment dates/times;				
□ Other messages of a similar nature to the topics above.				
E-mail SHOULD NOT be used to communicate:				
□ Emergencies and other time-sensitive issues				
□ Requests for medical advice before the patient-physician relationship has been established				
☐ Sensitive information, defined as any information that the patient would not want anyone other than the				
health care provider to have.				
Additional Recommendations:				
□ Put patient name in the subject line				
□ Keep copies of e-mail you receive from your health care provider				
☐ Your health care provider will be saving and/or printing e-mail messages to be filed in your child's medical				
record. Your health care provider may share your messages with his/her office staff or consultants if necessary.				
This consent form applies to all health care providers who are providing care to your child at this clinic. E-mail				
correspondence may be terminated by either the patient/guardian or health care provider at any time.				



(name of parent/guardian) understand the risks, benefits, and		
medical information discussed in e-mail communic my responsibility to identify for my health care pro communicated via e-mail. I agree to follow the guid	y child's health care providers. I recognize that the confidentiality of cation cannot be assured and I accept that risk. I understand that it is oviders any medical information that I expressly do not want delines listed above. I agree to follow the guidelines listed above of e-mail communication with my child's health care providers.	
I have reviewed the information above and	d wish to proceed.	
Signature of Parent/Guardian	 Date	
Printed Name of Parent/Guardian		
Child's Name		



PHOTO AND VIDEO RELEASE

Client:	Parent/Guardian:	Date:	Time:
	nission for photographs and/or video images to be taken of es (check yes or no for each item):		for the
ronowing parpose	is teneer yes of no for each termy.		
\square Yes \square No	Myself/client's legal guardian(s) to view		
□Yes □ No	For use to teach other clients (peers) to identify my child		-
□Yes □ No	Internal training with Wedgwood employees not directly		ment
□Yes □ No	External trainings (examples may include parent or school	ol staff trainings)	
□Yes □ No	Website/brochure		
I do not o	consent to any photographs or videos taken of my child to be us d's treatment.	ed in any manne	r that does not pertair
however, without treatment. If perr that persons in ph	pictures and/or video images may be taken during assessment of parental consent these images will only be seen by individuals mission is given for images to be used for other purposes, I undenotos not be identified by name. Photos and/or video may be used. Parents may revoke consent at any time.	directly involved rstand that it is	in my child's Wedgwood's policy
Child's Name			
Parent/Guardian	Signature	_ Date	
Parent/Guardian	Name (Please print)		
	CONSENT FOR SHARING PHOTOS/VIDEOS BY E	EMAIL	
understand e-m	give permission for photographs and/or video images to be sha ail transmission is not secure and give my permission for V-mail to the recipients designated below.		-
Photographs and	d/or video images may be sent to the following email addr	ess(es):	
Parent/Guardian	Signature	Date	



NOTICE OF PRIVACY PRACTICES

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please read it carefully.

Wedgwood has adopted the following policies and procedures for protection of the privacy of the people we serve.

Our Obligation to You

We at Wedgwood respect your privacy. This is part of our code of ethics. We are required by law to maintain the privacy of "protected health information" about you, to notify you of our legal duties and your legal rights, and to follow the privacy policies described in this notice. "Protected health information" means any information that we create or receive that identifies you and relates to your health or payment for services to you.

Use and Disclosure of Information about You

Use and Disclosure for Treatment, Payment and Health Care Operations.

We will use your protected health information and disclose it to others as necessary to provide <u>treatment</u> to you. Here are some examples:

- Various members of our staff may see your clinical record in the course of our care for you. This may include therapists, case workers, direct care workers, support services workers (e.g., activities therapists, nurses, employment specialists, etc.), and their respective supervisors.
- It may be necessary to send blood or tissue samples to a laboratory for analysis to help medical staff evaluate your medical condition.
- We may provide information to your health plan or another treatment provider in order to arrange for a referral or clinical consultation.
- We may contact you to remind you of appointments.
- We may contact you to tell you about treatment services that we offer that might be of benefit to you.

We will use or disclose your protected health information as needed to arrange for <u>payment</u> for service to you. For example, information about your diagnosis and the service we render is included in the bills that we submit to the person or entity that pays for your care (which may be, in some cases, a health insurance plan). Your payer plan may require health information in order to confirm that the service rendered is covered by your benefit program and medically necessary. A health care provider that delivers service to you, such as a clinical laboratory, may also need information about you in order to arrange for payment for its services.

It may also be necessary to use or disclose protected health information for our <u>health care operations</u> or those of another organization that has a relationship with you. For example, our quality assurance staff reviews records to be sure that we deliver appropriate treatment of high quality. Your payer may wish to review your records to be sure that we meet national standards for quality of care.



Our Policy

It is our policy to obtain a general written permission to use and disclose your protected health information for treatment, payment or health care operations purposes. You will be asked to sign a Consent form to permit all such uses and disclosures of your information.

<u>Emergencies</u>. If there is an emergency, we will disclose your protected health information as needed to enable people to care for you.

<u>Disclosure to Your Family and Friends</u>. You as an adult, have the right to control disclosure of information about you to any other person, including family members or friends. If you ask us to keep your information confidential, we will respect your wishes. But if you don't object, we will share information with family members or friends involved in your care as needed to enable them to help you.

<u>Disclosure to Health Oversight Agencies</u>. We are legally obligated to disclose protected health information to certain government agencies, including the federal Department of Health and Human Services.

<u>Disclosures to Child Protection Agencies</u>. We will disclose protected health information as needed to comply with state law requiring reports of suspected incidents of child abuse or neglect.

Other Disclosures Without Written Permission. There are other circumstances in which we may be required by law to disclose protected health information without your permission. They include disclosures made:

- Pursuant to court order;
- To public health authorities;
- To law enforcement officials in some circumstances;
- To correctional institutions regarding inmates;
- To federal officials for lawful military or intelligence activities;
- To coroners, medical examiners and funeral directors;
- To researchers involved in approved research projects; and
- As otherwise required by law.

For those who participate in alcohol or drug abuse programs, we will follow the provisions of 42 CFR Part 2 governing disclosure of protected health information. Except for the circumstances described above, we will not disclose protected health information to a third party without your written permission of the individual or a court order. If a request for disclosure of your client record is received, you will be contacted and asked whether you wish to authorize disclosure. If you refuse to authorize disclosure, or it is not possible for us to contact you person, we will not disclose your information without a court order.

<u>Disclosures With Your Permission</u>. No other disclosure of protected health information will be made unless you give written Authorization for the specific disclosure.

Your Legal Rights

<u>Right to Request Confidential Communications</u>. You may request that communications to you, such as appointment reminders, bills, or explanations of health benefits be made in a confidential manner. We will accommodate any such request, as long as you provide a means for us to process payment transactions.



<u>Right to Request Restrictions on Use and Disclosure of Your Information</u>. You have the right to request restrictions on our use of your protected health information for particular purposes, or our disclosure of that information to certain third parties. We are not obligated to agree to a requested restriction, but we will consider your request.

<u>Right to Revoke a Consent or Authorization</u>. You may revoke a written Consent or Authorization for us to use or disclose your protected health information. The revocation will not affect any previous use or disclosure of your information.

<u>Right to Review and Copy Record</u>. You have the right to see records used to make decisions about you. We will allow you to review your record unless a clinical professional determines that would create a substantial risk of physical harm to you or someone else. If another person provided information to our clinical staff in confidence, that information may be removed from the record before it is shared with you. We will also delete any protected health information about other people.

At your request, we will make a copy of your record for you. We will charge a reasonable fee for this service.

<u>Right to "Amend" Record</u>. If you believe your records contains an error, you may ask us to amend it. If there is a mistake, a note will be entered in the record to correct the error. If not, you will be told and allowed the opportunity to add a short statement to the record explaining why you believe the record is inaccurate. This information will be included as part of the total record and shared with others if it might affect decisions they make about you.

<u>Right to an Accounting</u>. You have the right to an accounting of some disclosures of your protected health information to third parties. This does not include disclosures that you authorize, or disclosures that occur in the context of treatment, payment or health care operations. We will provide an accounting of other disclosures made in the preceding six years. If requested by law enforcement authorities that are conducting a criminal investigation, we will suspend accounting of disclosures made to them.

<u>Right to a Paper Copy of this Notice</u>. You have the right to a paper copy of any Notice of Privacy Practices posted on our web site (www.wedgwood.org).

How to Exercise Your Rights

Questions about our policies and procedures, requests to exercise individual rights, and complaints should be directed to our Contact Person.

Our Contact Person is the Client Rights Advisor. The Contact Person can be reached at (616) 942-2110.

<u>Personal Representatives</u>. A "personal representative" of a client may act on their behalf in exercising their privacy rights. This includes the parent or legal guardian of a minor. In some cases, adolescents who are "mature minors" may make their own decisions about receiving treatment and disclosure of protected health information about them. If an adult is incapable of acting on his or her own behalf, the personal representative would ordinarily be his or her spouse or another member of the immediate family. An individual can also grant another person the right to act as his or her personal representative in an advance directive or living will.

Disclosure of protected health information to personal representatives may be limited in cases of domestic or child abuse.



Complaints

If you have any complaints or concerns about our privacy policies or practices, please submit a Complaint to our Contact Person. If you wish, the Contact Person will give you a form that you can use to submit a Complaint if you wish.

You can also submit a complaint to the United States Department of Health and Human Services. Send your complaint to:

Office for Civil Rights
U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Room 509F, HHH Building
Washington, D.C. 20201

OCR Hotlines-Voice: 1-800-368-1019

We will never retaliate against you for filing a complaint.

Effective Date: This policy was approved by the Board of Directors of Wedgwood on April 8, 2003.

It is effective April 14, 2003.

ACKNOWLEDGEMENT OF RECEIPT

l hav	e received a copy of the following:	
	Notice of Privacy Practices of Wedgwood Christian Service	s
	Community Mental Health Client Rights Handbook	
	Client Name (print clearly)	
	Parent/Guardian Signature	Date
	Wedgwood Representative Signature	 Date