



WEDGWOOD
CHRISTIAN SERVICES



***OUTCOMES REPORT
FY 2020***

For Such a Time as This

An on-going worldwide pandemic is colliding with unprecedented social injustice and unrest, wreaking havoc on communities, families, and youths.

Recently, one of Wedgwood's nurses held a hurting hand and said, "We love you, and you are not alone." This is also what God is saying to us right now.

Wedgwood has extended God's love to hurting families and youths for 60 years. It is reassuring to know that Wedgwood's professionally excellent and distinctively Christian services were developed for such a time as this.

Our Outcomes Report is evidence of Wedgwood's on-going commitment to serving the vulnerable in our community in Jesus' name.

Wedgwood's ability to lead during this uncertain time is due to the generous heart of our donors. We are thankful for the successful Faith in our Future capital campaign that exceeded the goal months ahead of schedule.

We are blessed to have talented staff that serve a calling larger than self. Fantastic teams are our most appreciable asset, and by God's grace, make our programs and services possible.

Because of your partnership with Wedgwood, we will continue to meet the challenges of our times to transform our community one life at a time.

Thank you and God bless you.



Dan Gowdy

President/CEO

Wedgwood Christian Services



Jennifer Greenop

Chairperson

Board of Directors

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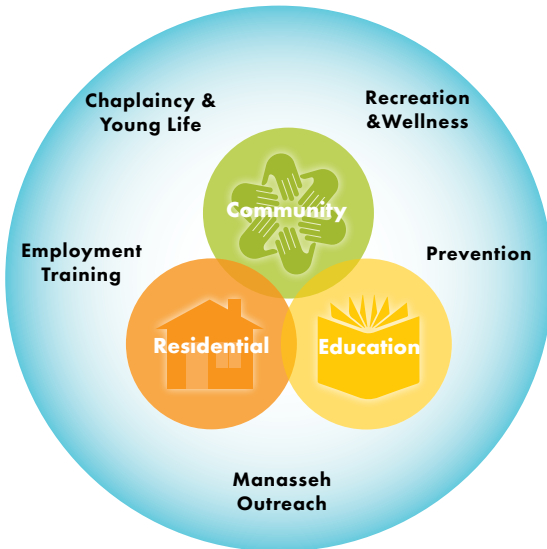
Chief Financial Officer

Vivian TerMaat

Chief Advancement Officer

TRANSFORMING LIVES

Since 1960



CORE SERVICES

Community

Education

Residential

Funded
by public sources



TRANSFORMING SERVICES

100% funded
by donor
contributions

TRANSFORMING SERVICES are donor funded, enhance our core services, are critical to our successful outcomes, and help transform lives.

COMMUNITY SERVICES provide a broad range of quality treatment to children and families in West Michigan. These programs are funded through public contract sources and can be utilized by anyone in our community.

EDUCATION SERVICES provide education to residential clients, students in the community, Wedgwood staff, and community professionals.

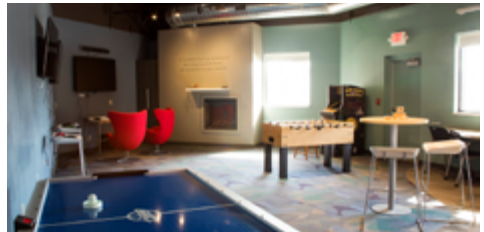
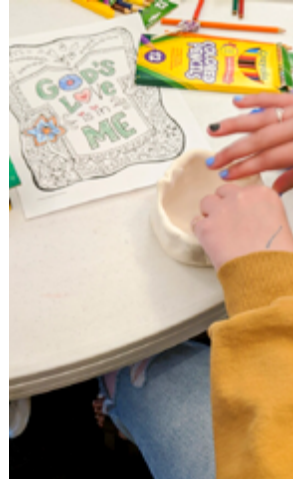
RESIDENTIAL SERVICES provide a safe place for kids to heal from the trauma of severe abuse and neglect, exploitation, and substance abuse.



Transforming Services

Chaplaincy & Young Life

- ▶ **100%** of clients receive a visit from a Wedgwood Chaplain within one week of admission
- ▶ **100%** of clients visit the Nagel Chapel and have an opportunity to use the Coffee House and Kids Club
- ▶ **90%** of Residential clients consistently participate in optional worship services, Bible studies, and other activities
- ▶ **75%** of clients request Bibles while at Wedgwood



Recreation & Wellness

Up to **82%** of children in residential programs received **Occupational Therapy (OT)** to improve their social and fine motor skills.

100% of children participated in therapeutic activities that promote their physical, mental, and emotional growth and health.



Wedgwood's Teen CHARGE is a student leadership group that promotes peer-to-peer education, encourages positive choices, and empowers teens.



- ▶ **22** student leaders
- ▶ Leadership Conference to empower **27** student leaders and 8 adults
- ▶ Teen CHARGE presented to **150** middle school girls at **Maranda's Beautiful U event**
- ▶ Hosted online trivia competitions to encourage teens

"Teen CHARGE got me through a really tough time."

Wedgwood's Manasseh Project

Wedgwood's Manasseh Project hosted the "Sacred Colors" event attended by **117** community members, led **51** trainings & appeared in **5** media interviews, educating professionals & community members on the risk factors, signs, implications and best practices for treatment of commercial sexual exploitation.



Sacred Colors - screening of "Very Young Girls" documentary & discussion



Employment Training Program

- ▶ Teens in ETP worked a total of **14,070** hours
- ▶ Teens served **447** community customers through a variety of services
- ▶ Teens made **24** picnic tables for Frederik Meijer Gardens and Sculpture Park

Community Services

Through **20** different professional counseling and prevention services, Wedgwood's Community Services enables thousands of children, teens, and families in our community to lead healthy, and hope-filled lives.

Counseling



313

clients received counseling

100%

of surveyed clients were **SATISFIED** with Wedgwood's Counseling

100%

of clients who attended at least 10 sessions reported progress

66%

clients are considered low income

Trauma-Focused Services

- ▶ **75** families received **Trauma Focused - Cognitive Behavioral Therapy (TF-CBT)**
- ▶ **65** families participated in **Trauma Informed Parenting**, a parenting class offered to parents/caregivers who have children who have experienced trauma, and are part of their healing process.



Positive Youth Development (PYD)

Wedgwood offers **3** main prevention programs —

- ▶ **Project SUCCESS** (*Substance Use Prevention*)
 - ▶ Active in **3** schools
- ▶ **Real Essentials** (*Sexual Risk Avoidance*)
- ▶ **Teen CHARGE** (*Student Leadership Program*)

that served over **6,200** youth and families. The team provided **200** resource bags for families through lunch pick-up.

Autism Center For Child Development (ACCD)



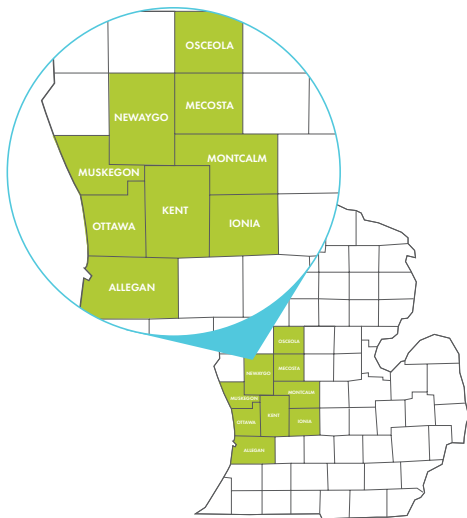
- ▶ A child is typically enrolled in Wedgwood's ACCD for **3 years**.
- ▶ **33** children received Applied Behavior Analysis (ABA) therapy.
- ▶ **25%** of children graduate from Wedgwood's ACCD and transition into general education classrooms.
- ▶ **100%** of children transition into less intensive programs.
- ▶ **5** Board Certified Behavior Analysts (BCBA) oversee treatment, **3** Board Certified assistant Behavior Analysts (BCaBA) and **28** Registered Behavior Technicians work one-on-one with children.



Community Services

Substance Use Disorder Treatment

Wedgwood Christian Services offers **10** Substance Use Disorder (SUD) programs for adolescents and families and has provided treatment for **1,173** clients in **9** West Michigan counties.



ADOLESCENT SUBSTANCE USE DISORDER *CONTINUUM OF CARE*

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Prevention Programs

1 HOUR/ MONTH

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Outpatient Programs

1 HOUR/1-2x A WEEK

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Intensive Outpatient Program (IOP)

3 HOURS/ 3x A WEEK

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Residential Program

24/7 CARE

ADULT SUBSTANCE USE DISORDER *CONTINUUM OF CARE*

WEDGWOOD
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Outpatient Programs

Case Management

Recovery Coaching

1 HOUR/ 1-2x A WEEK

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Intensive Outpatient Program (IOP)

3 HOURS/ 3x A WEEK

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Medication Assisted Treatment

MULTIPLE
APPOINTMENTS/A WEEK

Residential & Detox Programs

Residential Services

Over **97%** of the children in Wedgwood's Residential Services are victims of physical abuse, neglect, and/or sexual abuse.



94%

of kids go on to less restrictive placements such as with family members, open program, foster care, or independent living

578 DAYS

average length of stay for a child in Wedgwood's Residential Program

14 YEARS

average age of a child in Wedgwood's Residential Program

3-6 PLACEMENTS

average number before kids arrive to Wedgwood Residential Program

189 youth received 24/7 treatment and counseling in one of our 8 residential homes



63% of residential clients are *male*

27% are *female*

90 adolescents received specialized treatment for behavioral and mental health issues stemming from trauma

47 teens received specialized treatment for substance use disorder

31 youth received emergency or respite care

21 girls received specialized treatment for trauma associated with Commercial Sexual Exploitation of Children

17 adolescents received specialized treatment for sexual behavior issues

14 youth received specialized treatment for autism spectrum disorder and other developmental disabilities

Education Services



The **Wedgwood Institute** offers diverse continuing education to Wedgwood employees and to other community professionals who work with children, teens, and families.

1,297 professionals received training in **101** classes and trainings.

Wedgwood Foundation

The **Wedgwood Foundation** was founded in **1990** to support the mission of Wedgwood Christian Services.



\$3.2 MIL

dispersed to Wedgwood since 1990

Wedgwood's Legacy Society is made up of **101** members who have informed Wedgwood they are planning on leaving Wedgwood with a potential charitable gift from their estate.



61 donors attended the annual **Legacy Society & Long-time Donor Luncheon**.

Faith In Our Future



In early 2019, Wedgwood launched the **Faith In Our Future Capital Campaign**, designed to promote and inspire emotional and physical well-being, led by co-chairs **Rich & Dawn Antonini, Jim & Ellen Bruinsma**, and **Jim & Jane Zwiers**.

 **\$6.5 MIL**
fundraising goal

229 
donors

 **\$6.87 MIL**
total raised, **3 months**
ahead of schedule

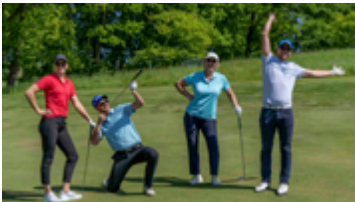


Rendering of new occupational therapy space.

EVENTS



State of the Child Panel Conversation



34TH Annual Charity Golf Classic



*Faith In Our Future
Capital Campaign Announcement*



Eastbrook Homes Taste & Tour



Lacks Christmas Party



*Legacy Society & Long-time
Donor Luncheon*



Maranda Park Parties



59TH Anniversary Celebration Dinner



Wedgwood's Annual Diversity Awards



*Wedgwood's Manassah Project
Scared Colors Event*

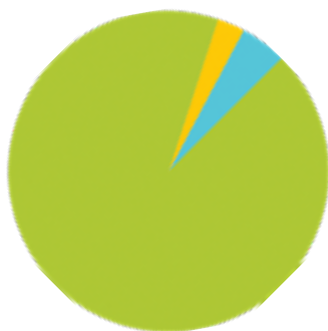
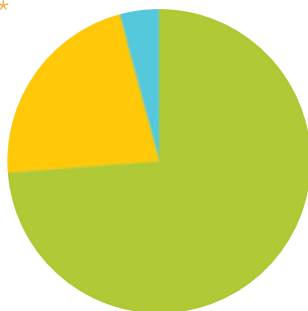
April 1, 2019 - March 31, 2020*

Revenue: \$23,172,627

■ **Programming: 72.3%**

■ **Fundraising: 24.6%**

■ **Miscellaneous: 3.1%**



Expenditures: \$19,691,223

■ **Programming: 90.0%**

■ **Fundraising: 5.0%**

■ **Management/General: 5.0%**

**Cash basis*

Agency Achievements

- ▶ Received the status of "Accredited Organization" from the **Council On Accreditation (COA)**, a distinction we've maintained since 1990, which indicates that we have made and kept the commitment to provide services of highest quality that meet standards of excellence.
- ▶ Wedgwood was named a **2019 Top-Rated Nonprofit** by GreatNonprofits.
- ▶ Exceeded Faith In Our Future Capital Campaign goals by more than **\$300,00, 3 months** ahead of schedule.
- ▶ Celebrated **60 years** of providing distinctively Christian, professionally excellent services for vulnerable children and families.



WEDGWOOD

CHRISTIAN SERVICES

TRANSFORMING LIVES

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